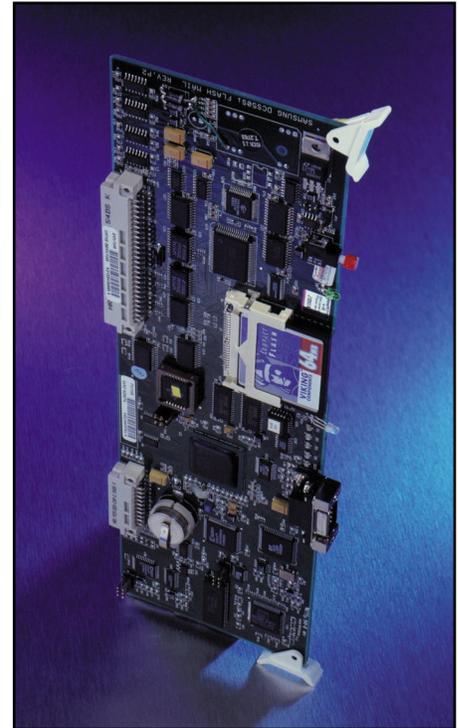




# SVMi-4

**S**VMi-4 is Samsung's newest voicemail product. Built with the reliability and features found in larger systems, the SVMi-4 is specifically designed to function with the DCS Compact and DCS 50si. With 4 ports, 32 mailboxes and a full auto attendant, the SVMi-4 brings a higher level of professionalism to your business.

**T**he SVMi-4 not only becomes part of the phone system, but it offers intelligence far beyond that of other systems. Easy to install and even easier to maintain, it has no moving parts, and that makes it incredibly reliable. Using the latest in memory technology, the SVMi-4 provides up to 5 hours of message storage. Combine features of the SVMi-4 with the functionality of the Samsung DCS and you can't help but be impressed. Make a sound investment in your business and watch it help your business become everything you dreamed it would be and more.



## SVMi-4 FEATURES

### SYSTEM FEATURES

- Caller ID Compatible
- Expandable
- Keypad Display and Soft Key Support
- MOH Supply
- Proprietary Design
- Recordable System Prompts
- Synchronized Clock
- Fax Detection

### AUTO ATTENDANT FEATURES

- Alphabetic Directory
- Audiotext
- Auto Attendant Routing
- Automatic After Hours
- Camp On Support
- Direct to Mailbox
- Holidays and Special Events
- Incoming Call Overflow
- Interruptible Voice Prompts
- Multiple Call Handling
- Operator Access
- Single Digit Dialing

### ADMINISTRATION FEATURES

- Activity Display
- Administrator's Mailbox
- Automatic Setup
- Back Up and Restore
- Default Operation
- Password Security
- Programming - On Site or Remote
- Subscriber Database
- Voice Prompted Programming
- Voice Studio

### VOICE MAIL FEATURES

- Answer Machine Emulation
- Auto Log In
- Auto Forward
- Broadcast
- Call Back
- Call Forward to Voice Mail
- Date and Time Stamp
- External Number Notification
- External Pager Notification
- Individual Mailbox Greeting
- Individual Mailbox Name

- Individual Mailbox Password
- Message Counter
- Message Delete
- Message Fast Forward
- Message Forward with Append
- Message Pause
- Message Play Order
- Message Replay
- Message Reply
- Message Retrieve
- Message Rewind
- Message Save
- Message Send
- Message Scan
- Message Skip
- Message Undelete
- Message Waiting Light Indication
- New / Old Selection
- One Touch Access
- Personal Mailbox Administration
- Personal Greetings
- Quick Memo / Direct Messaging

*The SVMi-4 is a voice mail and auto attendant card option for the DCS Compact and DCS 50si. It is designed to meet the demands of the sophisticated voice mail user without sacrificing simplicity.*

#### ■ Auto Attendant

The auto attendant automatically answers calls and plays a custom greeting to the caller. The caller may then press a single digit to reach a department or transfer instantly to the appropriate person.

#### ■ Voice Mail

Voice mail takes messages if called stations are unavailable. Upon dialing an extension, callers are routed to voice mail if the station is busy or there is no answer. Each mailbox will answer calls with a custom greeting in the mailbox owner's own voice. The mailbox owner can access the mailbox from anywhere in the world and retrieve the messages.

## NOTABLE VOICE MAIL FEATURES

**Answer Machine Emulation** With a DCS keyset, you can monitor messages being left in your voice mail box through the speaker of your telephone, just like screening a call on your home answer machine.

**Broadcast** The system administrator can broadcast a message to everyone in the system.

**Call Back** Press one key and automatically call back the person who left you the message.

**Date and Time Stamp** Each message you receive will be stamped with the time and date of its arrival.

**External Notification** When you have messages in your mailbox, you are alerted at your cell phone, home phone or a pager.

**Individual Mailbox Greeting** Each mailbox has its own personalized individual greeting recorded in the your voice.

**Message Counter** Every time you access your mailbox, you are told the number of new and old messages.

**Message Scan** When you retrieve your messages, you can easily 'scan' through them. The first few seconds of each message will be played, and then it will go to the next message.

**Message Delete** When a message has been heard, you may delete it.

**Message Fast Forward and Rewind** When listening to a message you can fast forward 5 seconds. You can easily skip through a message if you are looking for a specific piece of information. You may also rewind 5 seconds.

**Message Forward With Append** Messages can be forwarded to other mailboxes in the system with introductory remarks.

**Message Pause** You can simply pause the message at any time while listening to your messages.

**Message Skip** When listening to new messages, you can quickly search for a specific message, and still save all the new messages as new.

**Message Undelete** Undelete will retrieve messages that have been previously been deleted that day. No more losing valuable messages forever by pressing the wrong button.

**Message Waiting Light Indication** An instant indication on your keyset tells you when you have new messages. Press one button and easily connect with your voice mail.

**New or Old Message Selection** Access your mailbox and you choose to listen to either new or old messages.

**Personal Mailbox Administration** Change settings for your mailbox any time you like. Personalize the greeting that callers will hear, your name, password and outbound notification options from any phone anywhere in the world.

**Quick Memo / Direct Messaging** It is easy to leave messages for others in the office. Access mailboxes without dialing the extension number first.

**Message Reply** When listening to your messages, press one key to automatically leave a message for the person who left you a message.

**Message Retrieve** Any sent message can be canceled before the recipient has received it.

## VITAL SYSTEM FEATURES

**Alphabetic Directory** Callers who do not know your extension number but know your name may enter the first few letters of your name and then easily be transferred.

**Audiotext** Audiotext allows you to provide information only, without giving the option to record a message.

**Automatic After Hours Answering** The main greeting changes from the day to the night greeting automatically.

**Caller ID Compatible** If you have caller ID, the SVMi-4 captures the caller ID and saves it in your voice mailbox with each message. Then you can call back the person leaving the message.

**Incoming Call Overflow** You can answer any or all lines immediately or answer only the calls that your operator does not pick up.

**Keyset Display and Soft Key** You will be able to navigate through the SVMi-4 menus using the Keyset display and the soft keys below the display to respond to the prompts.

**Recordable System Prompts** You can add or record some prompts to suit your particular business.

**Synchronized Clock** The SVMi-4 clock is responsible for providing each message with a date and time stamp. Changing between day and night modes is always synchronized with the phone system.

**FOR MORE INFORMATION, CALL:**

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[www.samsungusa.com](http://www.samsungusa.com)

1-800-876-4782

Features subject to change without notice.